

Credit Account Application Form CASTLE AUTOMOTIVE & ENGINEERING SUPPLIES LTD

ISO 9001-2015

The Pack House, Crittenden Road, Matfield, Kent TN12 7EN Tel: 01892 832077/01892 836635 Fax: 01892 835460

Email: info@castleengineers.co.uk web: www.castleengineers.co.uk

All credit account terms STRICTLY 30 days from end of month unless agreed by our head office

NAME AND BUSINESS ADDRESS	ARE YOU A LIMITED COMPANY YES/NO
	REGISTERED OFFICE ADDRESS (limited companies) or PRIVATE ADDRESS (unlimited companies)
POST CODE	
PHONE NO:	COMPANY REGISTRATION NO: (limited companies) Or VAT REGISTRATION NO: (unlimited companies)
FAX NO::	of var registriation no. (diminited companies)
EMAIL ADDRESS	
HOW LONG HAS BUSINESS BEEN ESTABLISHED?	NATURE OF BUSINESS :
IF YOU ARE PART OF A GROUP OF COMPANIES, A SUBSIDIARY	HOW MUCH CREDIT DO YOU REQUIRE?
OR ASSOCIATED WITH ANY OTHER COMPANY, PLEASE GIVE DETAILS:	£
ACCOUNT'S CONTACT DETAILS:	ACCOUNT ADDRESS FROM WHICH THE ACCOUNT WILL BE PAID: (if different from business address above)
NAME:	
EMAIL:	
PHONE NO:	POST CODE: PHONE NO: EMAIL NO:
PLEASE GIVE NAMES AND ADDRESSES OF TWO TRADE REFERENCES:	
REFERENCE 1:	REFEERNCE 2:
NAME:	NAME:
ADDRESS:	ADDRESS:
BANK DETAILS:	BRANCH:
BANK NAME:	SORT CODE:
NAME ON ACCOUNT:	
ACCOUNT NO:	
DECLARATION	

<u>DECLARATION</u>

We agree to you taking up references with our bank and the above referees. We also agree that any credit transactions will be settled promptly within our trading terms:

Name:	Signature:
Position in company:	Date:

24.04.2024 CA 01

Credit Account Application Form

ISO 9001-2015

Terms & Conditions

As a user of the website, mobile van sales or trade counter, you accept our Terms and Conditions Stated below:

General

We reserve the right to change these terms and conditions at any time. Any such changes will take effect when posted on the terms and Conditions page and it is your responsibility to read them on each occasion you use this website. You agree to use this website only for lawful purposes in accordance with these terms and conditions.

Order Process

All orders that you place on this website will be in accordance with these terms and conditions. We reserve the right to cancel an order even though an order has been confirmed should the terms and conditions not be accepted. Goods wrongly ordered and returned will be subject to a 20% handling charge.

Availability of stock

All products are subject to availability, although we aim to have accurate representation on our website at all times, however this cannot be guaranteed.

If for any reason, we are out of stock of the item that has been ordered, we will contact you immediately and discuss accordingly.

Description of goods and prices

We, Castle Automotive & Engineering Supplies, try our hardest to give the right information on all products; however, errors can occur. We cannot guarantee the accuracy to 100% of our information. Should an occur, or you require further information, please contact us to discuss further.

Payment

All orders will be paid in full by the customer before the goods are despatched, excluding Trade Accounts with Payment Terms

All goods remain the property of Castle Automotive & Engineering Supplies Ltd until full payment has been received. Payment can be made by credit/debit card. All prices are shown in £s sterling and exclude 20% VAT.

All invoice queries must be submitted within 24 hours of receipt to accounts@castleengineers.co.uk

Returns, Cancellations and Replacements

Should a return or substitution be required, customers must contact us within 7 days of delivery. Castle Automotive will then endeavour to seek the correct course of action, whether that be a credit, replacement, or refund. Please note that any refunds and credits will be excluding the carriage.

We must be notified, in writing, within 24 hours of delivery of any damages to products. Please ensure that sufficient evidence, such as photographs, are also included.

Our Returns Address is Castle Automotive & Engineering Supplies, The Pack House, Crittenden Road, Matfield, Kent, TN12 7FN

Please state clearly your reasons for return, and include your full name, order number and delivery address.

Goods wrongly ordered and returned will be subject to a 20% handling charge.

Please keep your proof of delivery receipt safe until your replacement/credit/refund is received from us. Castle Automotive & Engineering Supplies will not be liable for items lost in the post. Items lost in transit to us are not refundable, and in this case you must claim from the delivery insurance used at the time of return.

Refunds of returned items will be made within 5 working days of receipt of product to the card or bank that you used to pay for the item.

Where applicable, you may cancel your order in accordance with your rights under the Distance Selling Regulations. Unfortunately, the following, but not limited to, is not covered:

Normal wear and tear caused by use in accordance with the operating instructions

- Faulty installation if applicable.
- Accidental damage, faults caused by: improper use, abnormal environmental conditions, overloading, insufficient maintenance, careless operation or handling of the product.
- Use of the product for anything other than normal domestic purposes. · Change or modification of the product in any way.
- Defects caused by the use of parts or accessories which are not Manufacturer genuine components.
- Repairs or alterations carried out by parties other than Castle Automotive & Engineering Supplies

24.04.2024 CA 01